



# TICKET SELLER

A ticket seller identifies to customers the price of the admission to the resort and the different options available. As a Ticket Seller, you will receive and process payment, provide tickets or proof of purchase, answer questions and provide directions. We are looking for Ticket Sellers at both our Tube Park and Village Ticket Centre's.

## **Responsibilities:**

- Follow established cash-handling procedures
- Share knowledge of the resort with customers
- Handle customer comments, complaints and requests
- Cash out and reconcile cash with total sales

## **Knowledge, Skills and Abilities:**

- Must have beginner to intermediate level ski/snowboard skill to work at the village ticket centre. There is no ski requirement for the Tube Park.
- RTP Skills an asset
- Good communication skills
- Professional attitude
- Organizational skills
- Computer skills considered a strong asset
- Cash handling experience
- Knowledge of the attraction and local area
- Customer service experience is desirable
- Secondary school diploma is preferred

## **Hours:**

- Per week range between 32-40 F/T and must be flexible

## **Wage:**

- Minimum starting wage is \$9.00 per hour

## **Operational Hours:**

- Operations hours can range from 8am till 9pm