



RETAIL CLERK

A Retail clerk is responsible for outfitting guests with ski outerwear and to provide customer service including cash and ensure the retail store is clean and stocked with product. They are outgoing, fun and customer oriented. They play a key role in making sure that guests' experiences are exceptional and ensuring that these guests come back again and again.

Responsibilities:

- Greet customers as they enter the retail shop
- Ensure that customers are provided with correct and accurate information regarding the particular items
- Stock inventory
- Handle cash and cash count in till
- Provide customers with efficient service when marking a purchase
- Recommend clothing applicable to the customers query
- Provide resort information to the customers
- Maintain cleanliness of the shop and proper storage of all items

Knowledge, Skills and Abilities:

- Excellent communication skills
- Professional attitude
- Good organizational skills
- Previous experience in customer service is an asset
- Ability to use a variety of computer applications
- Cash handling experience is an asset
- Administrative skills
- Time management skills
- Working knowledge of the facility, services and local area
- Must be approachable, dependable and a strong team player
- Must be able to deal with people of various ages with animation and with patience

Hours:

- Per week range between 32-40 F/T and 15-32 P/T and must be flexible

Wage:

- Minimum starting wage is \$9.00 per hour

Operational Hours:

- Operation hours can range from 8am till 8:30pm