



RENTAL TECHNICIAN

A rental technician is responsible for outfitting guests with rental equipment and explaining its safe use. These folks are outgoing, fun and customer oriented. They play a key role in making sure that guests' experiences are exceptional and ensuring that these guests come back again and again.

Responsibilities:

- Greet guests as they enter the rental shop
- Ensure that guests accurately complete rental forms
- Find the proper boot fit for each customer to create positive slope experiences
- Recommend ski/board length and make sure bindings are set correctly for skill level
- Provide resort information to the guests
- Check returned rentals for damage
- Maintain cleanliness of the shop and proper storage of all equipment

Knowledge, Skills and Abilities:

- Must have exceptional customer service skills
- Must be approachable, dependable and a strong team player
- Must be able to deal with people of various ages with animation and with patience
- Must have an outgoing, friendly personality
- Strong communication skills
- Professional appearance and attitude
- Preference given to those who are mechanically inclined and/or who have previously worked in a rental/repair shop
- Ski/Snowboard experience an asset

Hours:

- Per week range between 32-40 F/T must be flexible

Wage:

- Minimum starting wage is \$9.00 per hour

Operational Hours:

- Operation hours can range from 8am till 8:30pm