

# WORK HARD

# PLAY HARDER

## REPAIR TECHNICIAN

**DEPARTMENT:** Rentals

**REPORTS TO:** Rentals Supervisor or Assistant Manager

**CLASSIFICATION:** Part-Time Positions available

This position is to repair and tune ski and snowboard equipment while ensuring safety standards are met.

### PRIMARY RESPONSIBILITIES

- Must be able to work in a professional manner and be able to explain technical terms to guest in a manner that the guest will understand
- Able to conduct the following repairs to both guest and rental equipment: Sidewall repairs, edge repairs, installation of bindings, top sheet repairs and general tune ups
- Responsible for following the shop safety guidelines at all times
- Perform opening and closing duties for the shop
- Ensure all repair liability forms are signed by both the guest and technician
- Maintain the cleanliness of the shop including washroom as well as proper storage of all equipment
- Maintain the tuning of the rental fleet to ensure all rental equipment has been tuned periodically throughout the year
- Perform any other duties as assigned by the Repair Shop Supervisor

### QUALIFICATIONS

- Must be able to lift 20 kilos
- Must be a team player
- Basic knowledge of ski/board construction and binding design and function
- Must be customer service oriented. Friendly and outgoing
- Must achieve an 80% or higher on rental exam as well as binding manufacturer exam
- Past repair shop experience an asset
- Strong computer skills
- Must be able to work nights, weekends and holidays
- Must be 16 years of age or older

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